

# Before You Buy

A buyer's guide to home ownership  
in **Aurora**





# Buying a Home in Aurora?

Buying a home is one of the most important decisions you will make throughout your lifetime. Whether you choose to purchase a house or condominium from a builder or existing residential development, there are many questions you will want to think through. This guide can be used to help you answer many community-related questions and provide key points of consideration to help you make a confident decision.

## Questions to consider when buying a home:

- ▶ What is planned for the undeveloped land and open spaces around the property?
- ▶ Where are sidewalks, trails, street trees and street utilities such as postal boxes, hydro poles and street lights located?
- ▶ Are there any easements on the lot, and if so, what is their purpose?
- ▶ What are the requirements for building additions on the property?
- ▶ What parking bylaws exist?
- ▶ Where are schools, facilities and institutions located?
- ▶ Where are transit routes?
- ▶ What kinds of recreation opportunities exist?
- ▶ What types of government services are available?

## Online Resources

There is an abundance of additional information about The Town of Aurora on our website at [www.aurora.ca](http://www.aurora.ca). Throughout this guide, we specify areas of our website where you can access more information including downloads.



## Read your *Agreement of Purchase and Sale*

Your **Agreement of Purchase and Sale** is a legal document. Before you sign the Agreement, you and your lawyer should take the time to carefully review the details, including all warning clauses within the Agreement. If you have any questions, ask your lawyer for more information to make sure you fully understand your Agreement.

## Information at New Home Sales Centres

**New home builder sales centres are required to display the following information:**

- The latest version of the approved **Draft Plan of Subdivision** or **Registered Plan of Subdivision**, including any phasing information.
- A plan showing the entire **Draft Plan of Subdivision** and adjacent lands including sidewalks and walkways, community mail boxes, parks, recreational facilities, schools, churches, open space areas, environmental protection areas, stormwater management ponds, landscaping, entranceway features, noise reduction measures, erosion control systems, buffer areas, watercourses, and surrounding land uses.
- A copy of the approved **Zoning By-law** for the lands, with a copy of the executed **Subdivision Agreement**.
- A **Grade and Utility Composite Plan** showing the location of all community facilities. This includes community mail boxes, bus shelters and stops, street trees, sidewalks, street light poles, fire hydrants, cable boxes, transformers or any other above-grade facilities to the satisfaction of the Town.

# Your Neighbourhood

## Surrounding Land Uses

There can be a wide variety of planned uses for vacant land in your neighbourhood, such as housing, institutional facilities, stores, offices or industrial buildings. These land uses may not be clearly stated or decided when you sign your **Agreement of Purchase and Sale** and the use of the land surrounding your neighbourhood could change. Applications to change land use can be made at any time. If you are concerned about what might be developed close to your home, please speak with Town of Aurora Planning staff to find out what is planned for your neighbourhood. For example, an open space or vacant property next to your lot could potentially become housing, and mature trees may be removed to make way for new houses or other types of development.

### “Premium” Lots

If you are considering purchasing a home on a “premium” lot from a new home builder, ask your sales centre representative for details on what is provided for the premium. Ensure the premium is clearly defined in your **Agreement of Purchase and Sale**.

### Town of Aurora Planning & Development Services department

☎ 905-727-3123, ext. 4226  
✉ [planning@aurora.ca](mailto:planning@aurora.ca)  
🌐 [www.aurora.ca/planning](http://www.aurora.ca/planning)

## Roads

The type of road where your house is located will determine the amount and type of traffic you can expect.

The Town of Aurora’s Infrastructure & Environmental Services department is responsible for crossing guards, roads, curbs and guardrails, road-related signs, street lights, Town-owned parking lots, spring street and sidewalk sweeping and winter street and sidewalk maintenance. Regional roads including Wellington Street and Yonge Street are maintained by the Regional Municipality of York.

### Town of Aurora Infrastructure & Environmental Services department

☎ 905-727-3123, ext. 3459  
✉ [info@aurora.ca](mailto:info@aurora.ca)  
🌐 [www.aurora.ca/roads](http://www.aurora.ca/roads)

## Hydro

Electric power in The Town of Aurora is provided by PowerStream.

### PowerStream

☎ 1-877-963-6900  
✉ [info@powerstream.ca](mailto:info@powerstream.ca)  
🌐 [www.powerstream.ca](http://www.powerstream.ca)

## Water

The Regional Municipality of York is responsible for water supply for The Town of Aurora. The Region operates six wells in the Town, which draw from the Yonge Street Aquifer. In addition to the wells in Aurora, York Region supplements Aurora’s water supply with water from Lake Ontario.

York Region is responsible for storage, adequate pressure and the chlorination level of water supplied to The Town of Aurora. The Town of Aurora’s Operations division is responsible for water quality testing, pipes maintenance and repair.

### The Regional Municipality of York

☎ 905-830-4444, ext. 73000  
✉ [environmentalservices@york.ca](mailto:environmentalservices@york.ca)  
🌐 [www.york.ca/environment](http://www.york.ca/environment)

## Waste and Recycling

The Town of Aurora is responsible for garbage, recycling, organics, yard waste and appliance collection programs. Disposal and processing of materials, including the operation of household hazardous waste collection depots is the responsibility of the Regional Municipality of York.

For more information, or to download a copy of our **Waste Management Guide and Recycling Calendar**, please visit our website.

### Town of Aurora Infrastructure & Environmental Services department

☎ 905-727-1375  
✉ [info@aurora.ca](mailto:info@aurora.ca)  
🌐 [www.aurora.ca/wasteandrecycling](http://www.aurora.ca/wasteandrecycling)

### PingStreet – Garbage and Recycling App

The Town of Aurora’s PingStreet app allows you to access information about garbage pick-up dates, recycling and composting information and yard waste pick-up on your handheld device. The PingStreet app is compatible with Apple, Android, BlackBerry and Windows Mobile devices, available for download from your App Store.



## Open Space and Natural Areas

If your lot is adjacent to a woodlot, stream, stormwater management pond, trail or hydro corridor, please be advised that these are public spaces and there may be pedestrian or cycling traffic through these areas. Some of these areas may also have lighting installed.

Because these areas are intended to remain in a natural state, grass and weed cutting will not occur. When you move in, please respect the environmental significance of these areas by not doing any maintenance on your own.

Additional information about open spaces and natural areas in Aurora can be found on our website at [www.aurora.ca/parks](http://www.aurora.ca/parks), which also contains a **Parks & Trails Directory** and **Streets, Parks and Trails Map**.

### Town of Aurora Parks & Recreation Services department

☎ 905-727-3123, ext. 3233  
✉ [info@aurora.ca](mailto:info@aurora.ca)  
🌐 [www.aurora.ca/parks](http://www.aurora.ca/parks)

Natural ecological areas within Aurora provide numerous benefits that have economic value. These areas of natural capital provide economic benefits such as clean water supply, natural filtration of contaminants, water flow stabilization, greenhouse gas mitigation, erosion control, nutrient cycling, habitat, recreation, health benefits and cultural pursuits. More information can be found in the **Town’s Economic Value of Natural Capital Assets Report** available from [www.aurora.ca/naturalcapitalassets](http://www.aurora.ca/naturalcapitalassets)



## Public Transit

York Region Transit/VIVA offers a variety of convenient and accessible travel options to get you to work, school, appointment and shopping destinations. Service is provided to and from GO Transit at the Aurora GO Station and the Wellington Street and Highway 404 GO Bus Terminal and Carpool Lot. Service levels are determined by short and long-term transit plans, service standards and annual operating budgets.

### York Region Transit/VIVA

☎ 905-762-2100  
🌐 [www.yrt.ca](http://www.yrt.ca)

### GO Transit

☎ 416-869-3200  
🌐 [www.gotransit.ca](http://www.gotransit.ca)



## Fire Services

Central York Fire Services (CYFS) provides service to both The Town of Aurora and The Town of Newmarket. For new homes, please ensure that your builder installs the municipal address house number before completing the transfer of ownership, so that emergency services can locate your home in the event of an emergency. If the house number is not installed by the builder, it will become your responsibility as the new owner.

### Central York Fire Services

☎ 905-895-9222  
✉ [info@cyfs.ca](mailto:info@cyfs.ca)  
🌐 [www.cyfs.ca](http://www.cyfs.ca)

## Police Services

Police services for The Town of Aurora are provided by York Regional Police.

### York Regional Police

☎ 1-866-876-5423  
✉ [info@yrp.ca](mailto:info@yrp.ca)  
🌐 [www.yrp.ca](http://www.yrp.ca)

## Your Street

It is common for home buyers to enter into an **Agreement of Purchase and Sale** before your subdivision is registered, which is when the actual lot is created. Due to this timing, there may be some minor changes to your lot after you sign your Agreement. Examples of minor changes include slight variances in dimension, shape or area of your lot or the position of your home on the lot. If you have any concerns, please contact your builder's sales representative, or The Town of Aurora's Planning & Development Services department.

## Subdivision Assumption of Services

The developer is responsible for the maintenance of all public services that they construct from the commencement of construction to the date of

assumption by the Town. Once all of the public services have been completed to the Town's satisfaction and according to the **Subdivision Agreement**, a one-year maintenance period will begin.

Prior to the Town assuming the subdivision, the developer will request a final inspection of all public services and will correct any deficiencies to the Town's satisfaction. After all construction is completed and the maintenance period has expired, the developer may request assumption of the subdivision.

## Sidewalk and Trail Locations

All sidewalk and trail locations are shown on the engineering plans approved by the Town; however, these locations may change if you enter into your **Agreement of Purchase and Sale** before the engineering plans are approved. The Town of Aurora's Development Engineer can help you determine whether the engineering plans have been approved, and if so, what is planned for construction.

## Utilities and Services

The location of services such as postal boxes, utility boxes, hydro poles, street lights and fire hydrants is often not finalized until just before registration, which is normally after you have purchased your house. The Town of Aurora's Development Engineer can provide you with the status of the **Utility Plan** which will help you find out the types and locations of utilities near your house.

### Town of Aurora Planning & Development Services department

☎ 905-727-3123, ext. 4226  
✉ [planning@aurora.ca](mailto:planning@aurora.ca)  
🌐 [www.aurora.ca/developmentplanning](http://www.aurora.ca/developmentplanning)

## Street Trees

**Agreements of Purchase and Sale** may contain a charge for street trees. This charge is to beautify your neighbourhood as a whole, and you may not have a street tree planted directly in front of your own house due to utilities or services, even if you paid this charge. Homeowners should not alter the ground around Town-owned street trees or prune them.

### Town of Aurora Parks & Recreation Services department

☎ 905-727-3123, ext. 3222 or 3223  
✉ [info@aurora.ca](mailto:info@aurora.ca)  
🌐 [www.aurora.ca/trees](http://www.aurora.ca/trees)



## Parking

Take some time before you purchase a home to ensure there will be ample parking for your vehicles. Please note, from November 15 to April 15, The Town of Aurora's Parking By-law prohibits on-street parking between the hours of 2 a.m. and 6 a.m.

### Town of Aurora Bylaw Services department

☎ 905-727-3123, ext. 4751  
✉ [bylawdept@aurora.ca](mailto:bylawdept@aurora.ca)  
🌐 [www.aurora.ca/bylawservices](http://www.aurora.ca/bylawservices)

## Road Construction

Some projects, such as road construction, may take place in and around your subdivision after you move into your new home. For information regarding road construction projects, please contact The Town of Aurora's Infrastructure & Environmental Services department.

### Town of Aurora Infrastructure & Environmental Services department

☎ 905-727-3123, ext. 3459  
✉ info@aurora.ca  
🌐 www.aurora.ca/roads

## Your Property

### Lot Grading and Drainage

After you move into your new home, your lot will be graded by your builder to comply with Town of Aurora standards. If your lot contains a drainage swale (ditch), you must not fill it in or change it in any way, as that affects the drainage of your lot as well as the drainage from neighbouring properties.

If you have a rear lot catchbasin which collects surface drainage and transfers it to the local storm sewer, the Town has an easement over your property to allow for access to this area for future maintenance. This means that you are not permitted to build on this easement with the exception of fences. The catchbasin, catchbasin lid and associated storm sewers are owned by the Town and are the responsibility of The Town of Aurora.

### Town of Aurora Infrastructure & Environmental Services department

☎ 905-727-3123, ext. 3459  
✉ info@aurora.ca  
🌐 www.aurora.ca/engineering

### Property Standards

The Town of Aurora's property standards by-law sets standards for maintenance and occupancy applying to all properties within the municipality. Property owners are required to repair and maintain their property according to Property standards By-law 4044-99.P.

### Town of Aurora Building & Bylaw Services department

☎ 905-727-3123, ext. 4388, 4390, 4394  
✉ building@aurora.ca  
🌐 www.aurora.ca/bylawservices

### Basement Apartments

The Town of Aurora permits second suite dwelling units in detached dwellings, semi-detached dwellings and link-house dwellings, subject to certain zoning provisions. Two-unit houses existing on or before November 16, 1995, and grandfathered by the **Land Use Planning and Protection Act (Bill 20)** are subject to the requirements of the **Ontario Fire Code**. Owners are required to schedule an inspection with Central York Fire Services by calling 905-895-9222. Existing two-unit houses will be registered by the Town's Building & Bylaw Services department.

### Town of Aurora Building & Bylaw Services department

☎ 905-727-3123, ext. 4388, 4390, 4394  
✉ building@aurora.ca  
🌐 www.aurora.ca/bylawservices

### Trees

The Town of Aurora's Tree Permit Bylaw regulates the removal of trees by requiring residents and landowners to obtain a permit to remove trees.

### Town of Aurora Parks & Recreation Services department

☎ 905-727-3123, ext. 3222  
🌐 www.aurora.ca/treeremovalpermit

### Digging

If you are planning on planting a tree, building a deck or a fence or completing another project which involves digging into the ground, please contact your utility companies before you dig, to check for buried pipes and cables. Contact information can usually be found on your gas, cable, electricity and phone bills. On1Call can also determine the location of its members' underground utilities.

### On1Call

☎ 1-800-400-2255  
🌐 www.on1call.com

### Renovations and Additions

*The following projects may require a building permit:* Additions, Basement apartments, Decks, Demolition, Finished basements, Garages, Garden sheds, Hot tubs/Whirlpools, Plumbing alterations, Porches, Signs, Swimming pools and enclosures.

Please contact The Town of Aurora to ensure what you have planned is allowed and to determine if you require a Building Permit.

### Town of Aurora Building Services department

☎ 905-727-3123, ext. 4388, 4390, 4394  
✉ building@aurora.ca  
🌐 www.aurora.ca/buildingservices

### Property Tax

Your property taxes are billed by the Town twice per year, normally in January and June/July of each year, with two payment installations due for each billing.

Your taxes are calculated based on the assessed value of your property, as determined and reported by the Municipal Property Assessment Corporation (MPAC).

Each year, following the budget setting process, the Town approves tax rates for each property class. Your interim bill is based normally on 50 per cent of your prior year's taxes, and the final billing issued in June/July is calculated using your assessed value and the approved tax rate, less the interim billing amount. Both the interim billing and the final billing must be paid to satisfy your property tax obligation for the year.

### Town of Aurora Corporate & Financial Services department

☎ 905-727-1375  
✉ info@aurora.ca  
🌐 www.aurora.ca/taxes

### Pets

The Town of Aurora's **Animal Control Bylaw** specifies regulations for the licencing of cats and dogs, the number of pets that can be kept on a property, the leashing of pets, and a "stoop and scoop" requirement. The Ontario Society for the Prevention and Cruelty to Animals (OSPCA) provides The Town of Aurora with enforcement and shelter services.

### Town of Aurora Bylaw Services department

☎ 905-727-3123, ext. 4751  
✉ bylawdept@aurora.ca  
🌐 www.aurora.ca/bylawservices

### OSPCA

☎ 905-898-7122, ext. 319  
✉ cruelty@ospca.on.ca  
🌐 www.ontariospca.ca

# Planning and Development

## How does development happen in our community?

The Town of Aurora's Planning & Development Services department establishes planning policy, which provides a framework for the growth and development of the Town. The Town's **Official Plan** is the main policy document which determines the overall land use patterns and describes what is considered to be good planning for the community. The **Official Plan** establishes the general location of parks, schools, houses, apartments, stores, offices and industrial uses.

All new development, including subdivisions and changes in land use (i.e. rezoning), must conform to the policy direction established in the Official Plan. As such, the main principles guiding development in the community are established long before specific applications for the development of your neighbourhood have been submitted.

## How can you get involved?

### ► Public Planning Meetings

Public Planning meetings are held monthly with respect to planning applications such as Official Plan Amendments, Zoning By-law Amendments and Plans of Subdivision. These meetings are advertised in local newspapers and through regular mail as prescribed under the **Planning Act**. A Notice sign is also placed on the subject property.

### ► Public Open Houses

The Planning & Development Services department routinely holds Public Open House meetings in order to provide residents and stakeholders with information regarding specific initiatives. Open Houses are also held to obtain input from the community.

### ► Five Year Official Plan Review

The **Official Plan** is reviewed every five years to ensure that it continues to reflect the growth and development objectives of the community as well as those of the Regional Municipality of York and the Province of Ontario. As a resident, it is important for you to be aware of and participate in the Official Plan Review. Through these reviews, changes may be introduced that could alter land use in your neighbourhood.

### ► Stay informed about planning

Consult the following sources to learn more about planning and development in Aurora:

**Town of Aurora**  [www.aurora.ca](http://www.aurora.ca)

In addition to the website, *The Auroran* and *The Banner* are our local newspapers for advertising planning and development notices, events and activities.

**York Region**  [www.york.ca](http://www.york.ca)

**Province of Ontario**  [www.ontario.ca](http://www.ontario.ca)

## Living in Aurora

### Schools

Education in The Town of Aurora is the responsibility of either the public, separate or catholic school boards.

Schools on designated sites are not guaranteed as the property may be sold and used for other purposes. Attendance at schools in the areas that still have

to be constructed is also not guaranteed. Students may be accommodated in temporary facilities or directed to schools outside of the area.

If you purchase a lot near a school site, please note that temporary facilities such as portables may be located on the school property close to your house and some school areas may be lit at night. You may also notice increased traffic during morning drop-off and afternoon pick-up times.

### York Region District School Board

 905-727-3141

 [www.yrdsb.ca](http://www.yrdsb.ca)

### York Catholic District School Board

 905-713-1211

 [www.ycdsb.ca](http://www.ycdsb.ca)

### Conseil Scolaire de District Catholique Centre-Sud

 416-397-6564

 [www.csdccs.edu.on.ca](http://www.csdccs.edu.on.ca)

### Conseil Scolaire de District du Centre-Sud-Ouest

 416-614-0844

 [www.csviamonde.ca](http://www.csviamonde.ca)

## Health Services

The Regional Municipality of York's Public Health Services department keeps York Region residents healthy through health promotion, health protection and disease prevention. Public Health Services staff work collaboratively with schools, recreation facilities, health care institutions, business and all levels of government to build healthy, safe communities.

For a list of local hospitals, health service organizations and centres, please refer to our Community Directory.

### The Regional Municipality of York, Health Connection

 1-800-361-5653

 [HC@york.ca](mailto:HC@york.ca)

 [www.york.ca/health](http://www.york.ca/health)

## Recreation

Aurora offers a wide variety of affordable recreational and cultural opportunities, as well as an abundance of events throughout the year. Please refer to the Town's **Parks & Recreation Program Guide** for more information. The Town's recreational facilities are listed in the Community Directory on page 8.

### Town of Aurora Parks & Recreation Services department

 905-727-3123, ext. 4753

 [info@aurora.ca](mailto:info@aurora.ca)

 [www.aurora.ca/recreation](http://www.aurora.ca/recreation)



## Library

Located at the intersection of Yonge Street and Church Street, the Aurora Public Library's bright and spacious facility offers the community access to a wealth of information and materials. Members in good standing may borrow library material and access databases, Wi-Fi, accessibility services and more.

### Aurora Public Library

☎ 905-727-9494

🌐 [www.aurorapl.ca](http://www.aurorapl.ca)



## Government

The Town of Aurora municipal government is composed of the Mayor and eight Councillors, with the Mayor also representing the Town at the regional level of government. All members of Council are elected at large, meaning there is no defined ward system in Aurora. The next municipal election is scheduled to occur in October 2018.

The Mayor and Council are dedicated to serving the residents and businesses of Aurora responsively and effectively through leadership and legislative action for the present and future well-being of the community. Council is responsible for representing the best interests of the local constituency and establishing policies, bylaws and direction. Council is also responsible for ensuring that the municipality's finances and personnel are used as effectively as possible

### How can you get involved?

#### ► General Committee Meetings

General Committee meetings are usually held every first and third Tuesday of each month in Council Chambers at Aurora Town Hall. General Committee meetings serve as a forum where staff reports and municipal issues can be discussed and debated and recommendations made for consideration and adoption the following week at Council. Residents wishing to address Council can request to do so in advance through a request to the Legal & Legislative Services department. General Committee meetings are streamed live via Internet at [www.aurora.ca/gcstream](http://www.aurora.ca/gcstream).

#### ► Council Meetings

Town Council meetings are usually held every second and fourth Tuesday of each month in the Council Chambers at Aurora Town Hall. Council meetings are broadcast live on Rogers television, Channel 10.

#### ► Advisory Committees and Boards

The Town of Aurora has several committees and boards on which citizens participate.

### Town of Aurora Legal & Legislative Services department

☎ 905-727-3123, ext. 4248

✉ [councilsecretariatstaff@aurora.ca](mailto:councilsecretariatstaff@aurora.ca)

🌐 [www.aurora.ca/council](http://www.aurora.ca/council)



The Town of Aurora is a fast-growing community, with a small-town atmosphere located in the heart of the Greater Toronto Area (GTA). Aurora has a diverse economy, well-educated and skilled workforce, excellent transportation connections and is home to large corporations such as Magna, State Farm and the York Regional Police headquarters.

Aurora is a strong supporter of healthy and active lifestyles for residents of all ages. We have up-to-date, multi-use recreational facilities and a variety of programs, playing fields, parks and trails. The newly renovated Aurora Family Leisure Complex features an updated Club Aurora with an indoor walking track, new program rooms, a climbing wall and a new gymnasium. Aurora has over 46 parks encompassing more than 700 acres. We also have an extensive trail system with approximately 57 kilometers for joggers, hikers and skiers to enjoy!

Aurora also has an active downtown core with several shopping options, whether it be specialty items or services you're looking for or simply grabbing a bite to eat. Aurora is also a multi-faith community with direct access to several places of worship.

Looking for something to do with the family? The Town has many planned special events throughout the year to keep our residents and visitors entertained. Don't miss events such as Aurora's Easter Egg Hunt, Haunted Forest and Concerts in the Park!

**There is so much to do and see in Aurora. If you decide to buy a home here, you will discover the beautiful scenery, extensive parks and trails systems and picturesque community. It is one of the most ideal places in York Region to live, work and play!**

### Do you have more questions?

For more information about The Town of Aurora, please refer to the Town's website [www.aurora.ca](http://www.aurora.ca) or call Access Aurora at **905-727-1375**.

# Community Directory

## Town of Aurora

Customer Service (Access Aurora) 905-727-1375  
[www.aurora.ca](http://www.aurora.ca)

## Departments

Administration/Office of the C.A.O. 905-727-3123, ext. 4740  
Building Services 905-727-3123, ext. 4388  
Bylaw Services 905-727-3123, ext. 4751  
Corporate & Financial Services 905-727-3123, ext. 4151  
Corporate Communications 905-727-3123, ext. 4740  
Economic Development 905-727-3123, ext. 4742  
Human Resources 905-727-3123, ext. 4362  
Infrastructure & Environmental Services 905-727-3123, ext. 4370  
Legal & Legislative Services 905-727-3123, ext. 4248  
Office of the Mayor 905-727-3123, ext. 4741  
Parks & Recreation Services 905-727-3123, ext. 4753  
Planning & Development Services 905-727-3123, ext. 4226

## Facilities

Aurora Public Library 905-727-9494  
Aurora Town Hall 905-727-1375  
Operations Yard 905-727-3123, ext. 3443  
Parks Yard 905-727-3123, ext. 3223

## Recreation and Cultural Centres

Aurora Community Centre 905-841-2371  
Aurora Cultural Centre 905-713-1818  
Aurora Family Leisure Complex 905-841-7529  
Aurora Public Library 905-727-9494  
Aurora Seniors' Centre 905-726-4767  
Stronach Aurora Recreation Complex 905-726-4770

## Fire Services

Central York Fire Services 905-895-9222

## Police Services

York Regional Police 1-866-876-5423  
[www.yrp.ca](http://www.yrp.ca)

## Health Services

Canadian Blood Services 1-888-2-DONATE  
[www.blood.ca](http://www.blood.ca)  
Canadian Mental Health Association 905-841-3977  
[www.cmha-yr.on.ca](http://www.cmha-yr.on.ca)  
Centre for Addition and Mental Health 416-535-8501  
[www.camh.ca](http://www.camh.ca)  
Community Care Access Centre 905-895-1240  
[www.healthcareathome.ca](http://www.healthcareathome.ca)  
Ontario Health Insurance Plan (O.H.I.P.) 1-866-532-3161  
[www.health.gov.on.ca](http://www.health.gov.on.ca)  
Ontario Ministry of Health and Long Term Care 1-866-532-3161  
[www.health.gov.on.ca](http://www.health.gov.on.ca)  
St. Elizabeth Home Health Care 905-940-9655  
[www.staintelizabeth.com](http://www.staintelizabeth.com)  
Telehealth Ontario 1-866-797-0000  
[www.health.gov.on.ca](http://www.health.gov.on.ca)  
York Region Health Connection 1-800-361-5653  
[www.york.ca](http://www.york.ca)

## Hospitals

Southlake Regional Health Centre (Newmarket) 905-895-4521  
[www.southlakeregional.org](http://www.southlakeregional.org)  
Mackenzie Health (Richmond Hill) 905-883-1212  
[www.mackenziehealth.ca](http://www.mackenziehealth.ca)  
Markham Stouffville Hospital (Markham) 905-472-7000  
[www.msh.on.ca](http://www.msh.on.ca)

## Public Transit

York Region Transit/VIVA 905-762-2100  
[www.yorkregiontransit.com](http://www.yorkregiontransit.com)  
GO Transit 416-869-3200  
[www.go transit.com](http://www.go transit.com)

## School Boards

York Region District School Board 905-727-3141  
[www.yrdsb.ca](http://www.yrdsb.ca)  
York Catholic District School Board 905-713-1211  
[www.ycdsb.ca](http://www.ycdsb.ca)  
Conseil Scolaire de District Catholique Centre-Sude 416-397-6564  
[www.csdcscs.edu.on.ca](http://www.csdcscs.edu.on.ca)  
Conseil Scolaire de District du Centre-Sud-Ouest 416-614-0844  
[www.csviamonde.ca](http://www.csviamonde.ca)



**Town of Aurora**  
100 John West Way,  
P.O. Box 1000  
Aurora, Ontario L4G 6J1

**Phone:** 905-727-1375  
**Fax:** 905-726-4732  
**Email:** [info@aurora.ca](mailto:info@aurora.ca)  
**Website:** [www.aurora.ca](http://www.aurora.ca)

THIS GUIDE IS AVAILABLE IN ALTERNATE FORMAT BY REQUEST

