The Town of Aurora has developed a reopening checklist for businesses to use and implement in their operations. The checklist is an additional resource and all retailers must be following the Provincial guidelines as a minimum standard. Below is a list of customer facing measures the checklist recommends. Retailers are encouraged to implement and post this to inform their customers of the steps they have taken to ensure the health and safety of their customers and employees.

Retail customers in Aurora can expect the following procedures and practices while shopping:

- Hand sanitizer provided at the entrance and exit of the store
- Customers highly encouraged to wear masks when visiting a store
- Retailers control the number of customers within the store to ensure physical distancing measures
- Signage throughout the store to ensure customers are physical distancing
- One-way flow of customer traffic throughout the store
- Temporarily discouraging the use of reusable bags and asking customers to pack their own purchases
- Contactless payment methods when possible
- Vulnerable and elderly populations provided a special shopping hour outside of general hours
- Continue offering delivery and curbside pick up
- Frequent cleaning of high-touch surfaces
- Retailers communicate all their store specific safety guidelines at the door



aurora.ca/businesssupport