

# We are looking forward to seeing you (from 2 metres away)!

The health and safety of our facility users and staff is our top priority. All programs, events and services will run in compliance with current Provincial and Regional Health Department guidelines and regulations. All programs and services are subject to change.

Here is what we are doing to keep everyone safe:



Limited access into the building to those who are there to participate in an activity and one companion where permitted.



A greeter will be at the main doors of our facilities to ensure patrons entering are registered for an activity/permit and to conduct a health screening.

Signage, markers, arrows and alternate exits throughout the buildings to help direct users, encourage physical distancing, and maintain one-way traffic where possible.



Limited use of changerooms.

Hand sanitizer stations throughout the buildings.



A preliminary health screening questionnaire will be required when a participant pre-registers for an activity.



Pre-registration will be required for all participation. This includes activities that were previously "drop-in" in nature such as lane swim, fitness classes, leisure skate, etc. More details are throughout this guide.



Customer service counters will have plexiglass barriers.



Facility cleaning and sanitization will take place frequently, especially for high touch areas and shared equipment.

Every person entering the facility must wear a mask as per York Region's guidelines. Exceptions apply when participating in a physical activity.



**Note: We reserve the right to cancel, amend or change activities. Programs may transfer locations virtually to Zoom.**