



## **Making a Payment to the Town**

Payments for parking tags, animal licenses, water/wastewater bills and property taxes may all be made in person at Aurora Town Hall, 100 John West Way, Box 1000, Aurora, ON L4G 6J1. We accept cash, cheque or debit. We do not accept credit cards when paying in person.

### **Hours of operation:**

Monday through Friday from 8:30 a.m. to 4:30 p.m. and extended hours of 8:30 a.m. to 8:30 p.m. on Tuesdays (closed on statutory holidays).

### **After hours drop box:**

An after-hours drop box is provided for your convenience, however please use an envelope and do not drop off cash.

### **Please make cheques payable to: Town of Aurora Parking Tickets**

Parking tickets may also be paid online through the [Pay Tickets website](#). Parking tags must be paid by their payment date, which is strictly enforced. Please read your ticket payment instructions carefully.

### **Water/wastewater or Property Tax Payments**

Water/wastewater and property tax payments can also be made online through your financial institution's electronic banking facility, through our pre-authorized payment (PAP) options or through their telephone banking facility. Similarly with the payment stub, you may pay these at your local branch; however, in-branch payments take longer to reach the Town than online payments. If it is close to month-end, we recommend using online banking, or drop your payment off at Aurora Town Hall.

For property tax accounts, The Town of Aurora is pleased to offer several pre-authorized payment (PAP) options, making payment convenient and automatic, with available annual automatic renewals. We also offer a PAP payment option for water/wastewater accounts whereby the payment is made automatically on the billings due date. Please refer to the Property Tax or Water/wastewater areas of our website for additional information on our PAP Plans.

We do not accept in-person credit card payment for water/wastewater or property taxes; however, you can make online payments using a credit card. Visit [www.plastiq.com](http://www.plastiq.com) to pay property taxes and/or water/wastewater accounts through Plastiq, a third-party payment provider. Please note service charges will be applied by Plastiq.

### **Dishonoured Payments**

Payments, either by cheque, online banking or through pre-authorized payments which are dishonored by your bank will be reversed by the Town, with an additional NSF (Non-Sufficient Funds) processing fee applied. This fee will be in addition to any fee charged to you by your financial institution, and reflects the Town's costs (including bank charges assessed on us) of processing your payment for a reversal and a resubmitted payment.