Town of Aurora
Additional Items to Council Meeting Agenda

Tuesday, September 27, 2016
7 p.m.
Council Chambers

- Presentation slides of Delegation (b) Sherri Hall and Brad Heppell, K9 Pest Management Group Inc.; Re: Item 1(2) Report No. CS16-002 – OSPCA Contract Renewal

- Delegation (c) Maureen Barclay and Dan Merrill, Ontario SPCA; Re: Item 1(2) –Report No. CS16-002 – OSPCA Contract Renewal
Providing Animal Control Services to municipal government for 10 years
K9PMG

Our Vision is to “Encourage a safe, healthy, vibrant community for people and their pets, through the development, education and compliance of bylaws that reflect community values.”
Municipalities Serviced for Animal Control

- Town of New Tecumseth since 2006 population 30,000
- Town of Innisfil since 2008 population 35,000
- Town of Newmarket since 2014 population 84,000
- Town of Whitchurch-Stouffville since 2014 population 40,000
- Town of Georgina since 2014 population 45,000
- Town of Bradford since 2015 population 28,000

- K9PMG also operates the municipal pound for the Town of Innisfil and the Town of Bradford as well as the backup facility for the Town of Georgina and New Tecumseth
K9PMG

- K9PMG is a privately owned incorporated company that is able to quickly make decisions and changes to best serve our clients needs
  - Sherri Hall – President
  - Brad Heppell – Vice President
- K9PMG uses up to date software solutions for tracking all cases and providing our clientele with detailed monthly reports
- K9PMG understands the need to generate income from tags and fines for the town to help offset cost of service
- K9PMG specializes in a seamless transition
K9PMG Services

- Municipal Animal Care and Control
- Municipal Livestock Valuation
- Wildlife Control
- Technical Large Animal Emergency Response
- Trained/carded in Animal Disaster Response
- Goose Control Services
- K9 Detection services for the pest control industry (bed bug detection)
- Dog Training and Event Centre
- Boarding/Quarantine Services
Our Mission

- Our Mission “to fairly apply and enforce Animal Control Bylaws for the residents of the municipality both human and animal”

- Our competitors mission “Is to facilitate and provide for province-wide leadership on matters relating to the prevention of cruelty to animals and the promotion of animal welfare”
Staffing

- K9PMG strives to fill job opportunities from residents of the Town we are servicing.
- Our staff have strong backgrounds in one of two areas, law enforcement or animal related positions such as veterinary technicians.
- Our staff are always striving to achieve a high level of customer satisfaction whether they are returning a lost puppy or issuing a fine for a bylaw infraction.
- Our ACO staff work as a Team, providing support and assistance to each other, providing the best response and service to your residents available.
K9PMG are members of the Association of Animal Shelter Administrators of Ontario. Sherri Hall has been nominated for a position on the Board of Directors, K9PMG will be the only private contractor on the board of directors.

K9PMG fully comprehends the issues in shelter management for both municipal and private sector facilities and has set a mandate to help pursue solutions to the shelter crisis in Ontario.
Options

- Issue a new tender for Bylaw Enforcement and Shelter Services

- Piggyback on the 2013 Animal Control Tender issued by Newmarket and receive the patrol hours and pricing as stipulated within the tender award and allowing K9PMG to introduce alternative shelter services

- Thank you for this opportunity
DELEGATION REQUEST

This Delegation Request form and any written submissions or background information for consideration by either Council or Committees of Council must be submitted to the Clerk’s office by the following deadline:

4:30 P.M. ON THE BUSINESS DAY PRIOR TO THE REQUESTED MEETING DATE

COUNCIL/COMMITTEE/ADVISORY COMMITTEE DATE: Sept. 27\textsuperscript{th}, 2016

SUBJECT: Animal Control Services

NAME OF SPOKESPERSON: Maureen Barclay, Dan Merrill

NAME OF GROUP OR PERSON(S) BEING REPRESENTED (if applicable):

Ontario SPCA

BRIEF SUMMARY OF ISSUE OR PURPOSE OF DELEGATION:

Animal Control Services provided by the Ontario SPCA

PLEASE COMPLETE THE FOLLOWING:

Have you been in contact with a Town staff or Council member regarding your matter of interest?  \(\text{YES}\space\checkmark\space\text{NO}\space\square\)

IF YES, WITH WHOM? Mandie Crawford \hspace{2cm} DATE: Sept. 27\textsuperscript{th}, 2016

\(\checkmark\) I acknowledge that the Procedural By-law permits five (5) minutes for Delegations.