

QUALITY ASSURANCE

The Town of Aurora takes great pride in the quality of programming, special events and services it offers to the community. This is our promise to you.

- ✓ Quality Program Instructors
- ✓ Mandatory Staff Trainings and Orientation Sessions
- ✓ Policies and Procedures
- ✓ Lesson Plans/Event Objectives
- ✓ Developmentally Appropriate Programming
- ✓ Skill Development
- ✓ Customer Surveys
- ✓ Risk Management
- ✓ Safe and Inclusive Programming and Facilities
- ✓ Clean Facilities and Program/Event Areas



OUR PROMISE TO YOU