

Your 2018 Interim Property Tax Bill is enclosed.

► Taxes are due in two installments:

Thursday, February 22 and Tuesday, April 24



Taxes are due from the originally assessed owner or from any subsequent owner. If you have sold the property on which these taxes are levied, kindly forward the bill to the new owner or return it to Aurora Town Hall.

► PAYING YOUR TAXES

For your convenience, the Town offers a number of payment options.

BY MAIL

Please do not put cash in the mail. Cheques should be made payable to: **Town of Aurora**. Cheques can be mailed to Aurora Town Hall:

100 John West Way, Box 1000
Aurora, Ontario, L4G 6J1

IN PERSON

Visit Access Aurora at Aurora Town Hall, 1st floor, 100 John West Way or the Joint Operations Centre, 229 Industrial Parkway North to pay by cash, cheque or Interac®

Hours of operation:
Monday to Friday, 8:30 a.m. to 4:30 p.m.
Extended hours at Town Hall only
Tuesdays until 8:30 p.m.

AFTER HOURS DROP-BOX

Not able to make it to Aurora Town Hall? Cheques can be left in the night deposit drop-box, located outside of Aurora Town Hall, 1st floor. **Please do not put cash in the drop-box.**

FINANCIAL INSTITUTIONS

Taxes can be paid at most banks. Please note, payments received after the due dates are subject to late payment charges.

CREDIT CARD (ONLINE ONLY)

Visit plastiq.com to pay taxes through Plastiq, a third-party provider. Please note, service charges will be applied by Plastiq. **The Town of Aurora does not accept credit card payments in person for property taxes.**

TELEPHONE/ONLINE BANKING

Check with your financial institution for the availability of telephone or online banking. **Your account number is your 19 digit property roll number with no spaces or decimals.** This can be found in the upper left corner of your property tax bill.

LATE PAYMENT CHARGES

Please allow time for postal delivery or processing time. Payments must reach the Town of Aurora by close of business on the due date to avoid interest charges being applied. Interest is charged at a rate of 1.25% per month (15% per annum) on all property taxes past due.

Interest is applied on the first business day of the month following the due date and on the first business day of each month thereafter until all past property taxes are paid in full. Partial payments are first applied to any interest outstanding and then to taxes outstanding. Interest rates are levied as per By-law 6039-17 pursuant to section 345 of the *Municipal Act 2001*, S.O. 2001 c.25.



ADVISORIES

Please be advised, neither Council or Town staff have the authority to waive or alter late payment or interest charges.

Failure to receive a tax notice does not excuse a taxpayer from the responsibility for payment of taxes and does not relieve the owner of late payment charges.

DOES YOUR MORTGAGE COMPANY PAY YOUR PROPERTY TAXES?

Please forward your 2018 property tax bill to your mortgage company for prompt payment.

Pre-authorized payments

The Town of Aurora offers the convenience of three pre-authorized payment plans:

- 1. 11-month payment plan:** Payments are withdrawn from your bank account on the last business day of each month, commencing in January and ending in November.
- 2. Installment plan:** Tax payments are withdrawn from your bank account on each of the four annual installment due dates.
- 3. Arrears plan:** An agreed-upon amount is withdrawn from your bank account until your account is up-to-date. Monthly payments are withdrawn on the last business day of each month to decrease your amount owing. Interest is applied on a monthly basis at a rate of 1.25% on any unpaid taxes until the taxes are paid.

How to sign up: To sign up, complete the Pre-Authorized Payment Plan Application Form (aurora.ca/taxes), provide a VOID cheque and submit it to Access Aurora at Aurora Town Hall.

How to withdraw: You can withdraw from the pre-authorized payment plan at any time by completing the Pre-Authorized Program Withdrawal Form and submitting it to Access Aurora at Aurora Town Hall.

To download forms and view our frequently asked questions, please visit aurora.ca/taxes

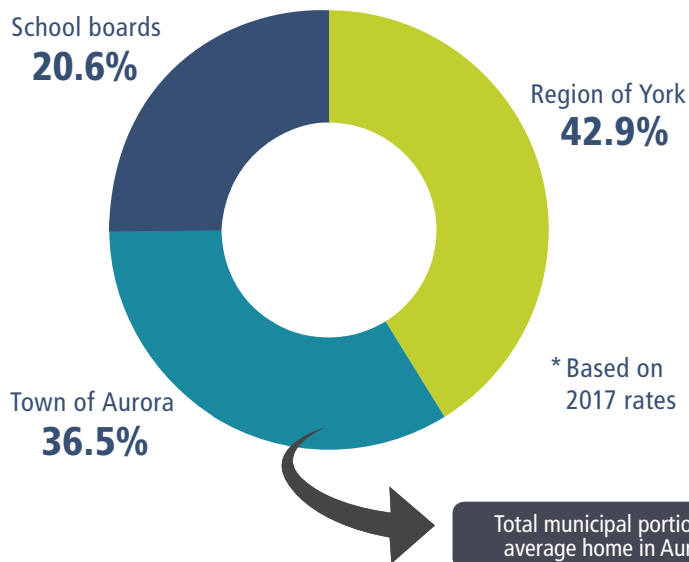
CURRENT VALUE ASSESSMENT (CVA)

For questions related to the assessed value of your property, please contact the Municipal Property Assessment Corporation at 1-866-296-6722 or visit mpac.ca

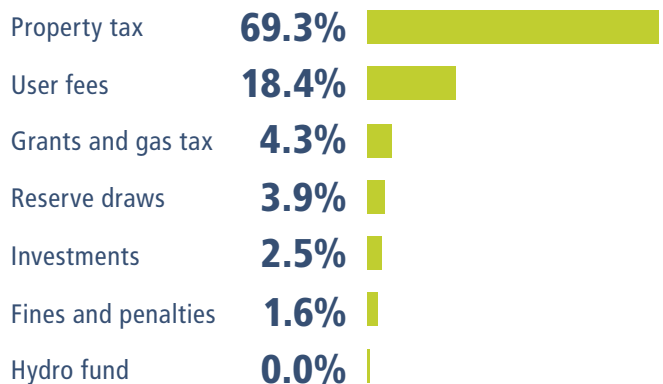
Aurora's 2018 Budget Financial Highlights

WHERE DOES THE MONEY COME FROM?

The property taxes collected by the Town are divided between: the Town, York Region and the local school boards. The Town's share of the property tax is the primary funding source for the \$64.1 million expenditure budget. Other funding sources include: user fees and charges, gas tax, development charges, and investment income.



FUNDING SOURCES



Total municipal portion is \$2,514.55 based on an average home in Aurora assessed at \$770,000.

WHERE DOES THE MONEY GO?

Aurora's share of the property tax supports a wide range of services including: community centres, parks and trails, fire services, library, cultural services, roads, pipes and streetlights. Aurora has a diligent maintenance program to ensure that all services are optimized and infrastructure is being repaired and replaced.



Contact us



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Aurora, Ontario L4G 6J1

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Fax: 905-726-4769

Email: info@aurora.ca

Website: aurora.ca

Get involved

ONLINE

The Town maintains several online communication channels to allow residents to interact with us. Like us on Facebook, follow us on Twitter, check us out on Instagram, or visit our website and engage with us on PlaceSpeak, view our videos on YouTube, check our employment opportunities on LinkedIn. The Town of Aurora wants you to get involved in your community and interact with us. Please visit aurora.ca.

AURORA MATTERS NEWSLETTER

The Town distributes a monthly e-newsletter to keep residents informed of events and what's happening in Town. To subscribe, please visit aurora.ca/auroramatters.

IN PERSON

Get involved in our community the good old-fashioned way! Throughout the year, the Town of Aurora offers engagement opportunities at public meetings, open houses, events and more. This is a great opportunity to meet Town staff and members of Aurora Town Council. The Town of Aurora also encourages residents to apply to become a member of one of our committees or boards.



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