PERFORMANCE MEASURES REPORT CARD (2009)

Commencing with the fiscal period ended December 31, 2000 the Province of Ontario implemented a performance measurement reporting initiative for nine core municipal service ares that reflect efficiency and effectiveness results.
For those municipal service areas under the control of the Town of Aurora the results are as follows:

Provincial Performance Measures (2009)		2009 Calculated Result	2008 Calculated Result
Measure			
General Government			
1.1	Operating costs for governance and corporate management as a percentage of total municipal operating costs	10.2%	10.0%
Fire			
2.1	Operating costs for fire services per $1,000 of assessment	$ 0.95	$ 1.01
Transportation			
4.1	Operating costs for paved (hard top) roads per lane kilometre	$ 2,447.70	$ 5,966.01
4.2	Operating costs for unpaved (loose top) roads per lane kilometre	n/a	n/a
4.3	Operating costs for winter maintenance of roadways per lane kilometre	$ 2,650.47	$ 4,361.31
4.4	Percentage of paved lane kilometres where condition is rate as good to very good	79.30%	70.79%
4.5	Percentage of winter events where the responses met or exceeded locally determined road maintenance standards	100.00%	100.00%
Sewage			
6.1	Operating costs for the collection of wastewater per kilometre of wastewater main	$ 1,827.26	$ 1,282.64
6.2	Operating costs for treatment & disposal of wastewater per megalitre	$ 650.08	$ 639.71
6.3	Operating costs for collection, treatment & disposal of wastewater per megalitre	$ 705.07	$ 674.34
6.4	Number of wastewater main backups per 100 kilometres of wastewater main in a year	1.71	0.64
6.5	Percentage of wastewater estimated to have by-passed treatment	N / A	N / A
Storm Water			
7.1	Operating costs for urban storm water management (collection, treatment and disposal) per kilometre of drainage system	$ 2,141.99	$ 2,253.12
7.2	Operating costs for rural storm water management (collection, treatment and disposal) per kilometre of drainage system.	N / A	N / A
Water			
8.1	Operating costs for treatment of drinking water per megalitre	$ 581.93	$ 544.07
8.2	Operating costs for the distribution of drinking water per kilometre of water distribution pipe	$ 9,986.81	$ 8,939.59
8.3	Operating costs for treatment and distribution of drinking water per megalitre	$ 923.46	$ 837.70
8.4	Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect	0.00	0.00
8.5	Number of breaks in water mains per 100 kilomter of water main pipe in a year	4.66	6.81
Solid Waste			
9.1	Operating costs for garbage collection per tonne	$ 77.06	$ 77.44
9.2	Operating costs for garbage disposal per tonne	N / A	N / A
9.3	Operating costs for solid waste diversion (recycling) per tonne	$ 113.15	$ 118.13
9.4	Average operating costs for solid waste management (collection, disposal and diversion) per tonne	$ 101.55	$ 104.71
9.5	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households	18.10	32.96
9.6	Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval	0	0
9.7	Number of days per year when a Ministry of Environment compliance order for remidiation concerning an air or groundwater standard was in effect for a municipality owned solid waste management facility, by site	N / A	N / A
9.8	Percentage of residential solid waste diverted for recycling	67.86%	67.01%
9.9	Percentage of residential solid waste diverted for recycling (Based on combined residential, industrial, commercial and institutional tonnage)	Not Available	Not Available
Land Use Planning			
10.1	Percentage of new lots, blocks and/or units with final approval that are located within settlement areas	100.00%	100.00%
10.2	Percentage of land designated for agricultural purposes that was not re-designated for other uses during 2002	100.00%	100.00%
10.3	Percentage of land designated for agricultural purposes, which was not re-designated for other uses relative to the base year of 2000	100.00%	100.00%
10.4	Number of hectares of land originally designated for agricultural purposes, which was re-designated for other uses during 2002	0.00	0.00
10.5	Number of hectares of land originally designated for agricultural purposes that was re-designated for other uses since January 1, 2000	0.00	0.00
Parks and recreation			
10.1	Operating costs for parks per person	$ 47.53	$ 51.63
10.2	Operating costs for recreation programs per person	$ 60.25	$ 42.67
10.3	Operating costs for recreation facilities per person	$ 80.76	$ 101.61
10.4	Operating costs for parks, recreation programs and recreation facilities per person	$ 141.01	$ 144.28
10.5	Total participant hours for recreation program per 1,000 persons	1,411.650	1,547.400
10.6	Hectares of open space	320	316
10.6	Hectares of open space per 1,000 persons	5.961	6.086
10.7	Total kilometres of trails	28	27
10.7	Total kilometres of trails per 1,000 persons	0.520	0.520
10.8	Square metres of recreation facility space	47,350	47,350
10.8	Square metres of recreation facility space per 1,000 persons	881.980	911.890
Library Services			
11.1	Operating costs for library services per person	$ 51.02	$ 48.30
11.2	Operating costs for library services per use	$ 1.56	$ 1.70
11.3	Library uses per person	32.760	28.380
11.4	Electronic library uses as a percentage of total library uses	35.4%	31.6%
11.5	Non-electronic library uses as a percentage of total library uses	64.6%	68.4%